# Understanding Privacy Risks and Perceived Benefits in Open Dataset Collection for Mobile Affective Computing

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## **Sensor-Driven Research for Affective Computing**



Model users' emotion/cognitive states and mental health states by using mobile and wearable sensor data collected in-the-wild

## **Limited Public Dataset Release**



Available open datasets: StudentLife (Wang et al., 2014), The Tesserae Project (2019)

### **Privacy Concerns in Mobile Contexts**



24/7 Passive Sensing!

### **Research Motivation**

- Open dataset collection with mobile and wearable devices will make significant contribution to ubiquitous computing research because the large volume of behavioral and contextual data across multiple sensors can be used to develop and evaluate in-situ psychological state inference algorithms
- To increase the number of participants and make them more cooperative along the data collection projects, reducing privacy concerns and identifying participants' potential benefits (i.e., participation motives) are important prerequisites

### **Research Goal**

RQ1: What are the participants' privacy concerns and general motives regarding in-the-wild open dataset collection for affective computing research?

RQ2: What factors are associated with participants' attitudes toward the in-the-wild open dataset collection for affective computing

research?

### **Research Method: Overview**

A four-week study open dataset collection project in-the-wild (N = 100, 32 females)



## **Research Method: Survey Items**

- Survey 1: General survey (7-point Likert scale)
  - Demographics
  - Confidence in knowledge
  - Participation motive
  - Perception on open dataset collection (Shah et al., 2019)
  - Risk-benefit assessment of open dataset collection (Oliver et al., 2012, Shah et al., 2019)
  - Perceived level of privacy concerns (Xu et al., 2008, Xu et al., 2012)
  - Level of trust (Liu et al., 2005)

## **Research Method: Survey Items**

- Survey 2: Data sensitivity survey (7-point Likert scale)
  - Perceived sensitivity of each collected data
  - Conducted twice (<u>Pre vs. Post</u>)



Smartphones Polar H10 Fitbit Inspire HR



Total 23 types of data from smartphones and wearables

### **Collected Data**

Device	Category	Data Type
Smartphone	Location	GPS
	Network	Wi-Fi/Bluetooth/Cellular Nearby wireless signals (e.g., SSID), Data traffic
	Device status	Power status, Ringer mode
	Battery	Battery level, Charging status
	Calls/Texts	Phone call history, Text message history
	Keyboard	Keyboard type, Input key type, Keyboard distance
	Media	Camera use, Screenshot
	Арр	App usage stats, Notification history
	Activities	Activity types
Wearables	Biosignals	Heart rate
	Activities	Calorie, Steps, Stairs, Distance, Sleep

### **Research Method: Survey Items**

#### • Survey 3: Data release preference

- $\circ$  Complete release (N = 85)
- Selective release (N = 15)  $\rightarrow$  Given an option to select 'non-release data

Participants	Non-Release Data	Incentive Offer
<b>P1</b>	Type of input key, Distance b/w consecutive input keys, Camera use events, App usage statistics, Notification history	
P2	Distance b/w consecutive input keys, App usage statistics, Notification history	
<b>P</b> 3	GPS, Phone call history, Text message history, Type of input key, Camera use events, App usage statistics, Notification history	
P4	Notification history	Yes
P5	Distance b/w consecutive input keys, App usage statistics	
<b>P6</b>	GPS, Phone call history, Text message history, Type of input key, Camera use events, App usage statistics, Notification history, Heartrate, PSS, PHQ-9, PPC, RSE, Class satisfaction	
<b>P</b> 7	GPS, Phone call history, Text message history, App usage statistics, Notification history	
P8	Notification history	
<b>P9</b>	GPS	
P10	GPS	
P11	Notification history	
P12	GPS, Phone call history, Notification history	Yes
P13	GPS	
P14	GPS	
P15	GPS	Yes

### **Research Goal**

RQ1: What are the participants' privacy concerns and general motives regarding in-the-wild open dataset collection for affective computing research?

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### **RQ1-1.** Perceived level of privacy concerns and general motives

#### General survey results

#### (1: Highly Disagree ~ 7: Highly Agree, and N/A or don't know)

Category	Survey Item	Mean	SD
	Financial compensation	5.67	1.20
<ul> <li>Financial compensation was the most influential participation motive for open dataset collection</li> <li>Participants showed contradictory responses in terms of evaluating risks</li> <li>Participants generally showed moderate level of privacy concerns</li> </ul>			
	Perceived surveillance	4.01	0.04
Privacy Concerns	Perceived intrusion	4.29	1.52
	Secondary use of personal data	4.50	0.04

RQ1-2. Data sensitivity and privacy concerns

Pre-post sensitivity of each sensor data

(1: Highly Negative ~ 7: Highly Positive, and N/A or don't know)

Device	Category	Data Type	<b>Pre-Sensitivity</b> Mean (SD)	Post-Sensitivity Mean (SD)
<ul> <li>Participants responded sensitive to certain data types from smartphone: <u>text logs, call logs, app usage, app notifications, camera and GPS</u></li> <li>Participants' perceived sensitivity on data types did not change after data collection (p = .56)</li> </ul>				
	Location	GPS	3.89 (1.54)	3.72 (1.60)



RQ1: What are the participants' <u>privacy concerns and general</u> <u>motives</u> regarding in-the-wild open dataset collection for affective computing research?

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• Semi-structured interview on **26** participants (P1 - P15: selective release, P16 - P26: complete release)

Theme	Sub-Theme
Incentive	Participation compensation / Privacy-utility trade-offs
Knowledge & Experience	Research interest / Learning personal life patterns / Wearable device experience
Scientific contribution	Data volume / Al service and research / Institutional scientific contribution
Privacy risks	Routine identification / Judgment & Categorization / Surveillance / Data misuse & leakage
Lack of justification	Research purpose / Sensor data usage
Autonomy	Higher autonomy / Lower autonomy
Trust	Institutional trust / Data handling trust

## **Revisiting...**

#### • Data release preference

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• Incentives



"<u>Of course I did it for the money!</u> (laughs) ... but later on, I also came to think about the scientific contribution that I can make from agreeing to this open dataset collection." - P3

"Only 10,000 KRW [approximately 10 USD] for complete release? Come on, you guys are being cheapskates! <u>I'd reconsider if the offer</u> <u>was higher.</u>" - P6

#### • Scientific Contribution



"Umm, I think this experiment could be a bit dangerous as it collects and aims to release an extensive dataset of an individual. **However, I do this because this institution is dedicated to scientific research and I'm also a member of the community.** I wouldn't have made the same decision if it was for another institution." - P7

• Privacy Risks



#### **Routine Identification**

"I visit my girlfriend's house once or twice a week. Then someone might take a look at my data and think, <u>'Oh, this guy always drops by</u> <u>this spot at this time of the week? What is this</u> <u>place?</u>"

"And if you combine this <u>location data with my</u> <u>heart rate or sleep patterns around that time</u> <u>and if my heart rate skyrockets, you may</u> <u>wonder what I'm doina</u>! " - P9

• Privacy Risks



#### **Judgment & Categorization**

"I didn't want my call/text logs to be released ironically because there's nothing. . . I only have a few friends and only a handful of contacts. . . <u>So people</u> <u>would naturally assume that I'm a loner</u> <u>and anti-social.</u> Even though you told me that the data are anonymized, I just hate it." - P7

• Privacy Risks



#### Surveillance

"You see, I feel being monitored. <u>I was</u> <u>upset with the key distance data. If I'm</u> <u>right, key distance equates with text</u> <u>message contents if you do the math. Then,</u> <u>don't you think it's easy to infer my</u> <u>personal life?"</u>" - P11

• Privacy Risks



#### Data Misuse & Leakage

"I've done similar research and once a data of a participant was leaked by mistake. Thank god it wasn't very personal data, but still, things like that can happen!" - P5

#### • Lack of Justification



#### **Research Purpose & Sensor Data Usage**

"Why do you need all these data for emotional intelligence research? ... it doesn't tell us why you need that specific data and how you're going to use it for the analysis. <u>It's kind of hard</u> to associate some data with emotion-related <u>research</u>." - P10

### **Summary and Discussion**

#### **Research Objectives**

- 1. Understanding general motives (i.e., benefits) and level of privacy concerns in multimodal open dataset collection for affective computing
- 2. Exploring factors that affect participants' attitudes towards open dataset collection

#### Results

- 1. Financial motive was an important driver that facilitated the open dataset collection, but altruistic motives (i.e., scientific contribution) were also observed
- 2. Although participants generally outweighed benefits over risks, participants reported concerns regarding specific sensor data types centering around smartphone

#### **Design Implications**

Context-Aware Privacy Support for Mobile Open Dataset Collection (e.g., Dynamic consent)

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